



St. Catherine's Specialty Hospital is a proud member of the prestigious group "The Leading Hospitals of The World", while in June, 2015., The International Certification Association (ICERTIAS) announced that St. Catherine's Hospital won the Top-Quality medal (QUDAL - QQuality meDAL) along with award of St. Catherine's Hospital being the best private hospital in the Republic of Croatia, which is all according to the customer's/patient's opinion and judgement.

St. Catherine's Specialty Hospital membership in the International ICERTIAS Customers' Friend programme - "Because we care about our customers", attests to the special care and attention that Specialty Hospital give to patients and their problems, as well their commitment towards developing long-term customer satisfaction from the very beginning - from the first phone call up to the final phase of treatment.

Nevertheless, the "Superbrands organization" based in the Great Britain (since 1995), has proclaimed St. Catherine's Hospital in July 2016, as one of the strongest and the most successful brands in that year, thus, along with that, St. Catherine Hospital won "Croatia Superbrands 2016 Award" regarding its quality, reliability and distinction. In April 2017, St. Catherine's Hospital was awarded with the "Best Hospital Award" for the strong position at the national market and in international sector ratings, successful implementation of modern management technologies, staff excellence and the efficient marketing strategy. Ms Jadranka, M.Sc., Board Member of St. Catherine's Specialty Hospital was honoured as a "Manager of the Year" by the Europe Business Assembly, Oxford, UK.

In April 2017 St. Catherine's Hospital has won a major international medical tourism award for their efforts in attracting international patients to Croatia. In addition St. Catherine's Specialty Hospital were named "International specialist patient center of the year" by the International Medical Travel Journal.

In May 2017, St. Catherine's Specialty Hospital was selected among the top 10 European companies in the category of 'The Award for Customer Focus' at the European Business Awards, for its business success and excellence, innovation and ethics in business. Furthermore, St. Catherine's Specialty Hospital has been selected among 34,000 businesses that have been involved in this prestigious competition. Also, St. Catherine's Specialty Hospital has won the status of the "National Champion for the Republic of Croatia in The European Business Awards".



365
days of
excellence

Scientific Center of Excellence

Right from the start, the Hospital has brought together eminent experts who are constantly and systematically involved in continuous medical education as a guarantee of providing superior health care service to our patients. Furthermore, the physicians of the St. Catherine's Hospital are affiliated with all four medical schools in Croatia while the hospital itself is a teaching hospital of major universities and medical schools, and is licensed to carry out research in biomedicine. It is not only the Ministry of Science and Education that has recently announced how St. Catherine Hospital became a "Scientific Center of Excellence for the Personalized Medicine in the Republic of Croatia". The European Commission did the same, and several several years ago awarded our hospital, along with other consortium members, with the "Pain Omics" project totaling of 5.9 M Euros.



EUROPEAN CENTER OF EXCELLENCE

for sports medicine, orthopedic surgery, radiology, neurosurgery, neurology and physical medicine and rehabilitation, both in terms of expert staff and equipment.

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 **St. Catherine**
SPECIALTY HOSPITAL



THE LEADING HOSPITALS
OF THE WORLD

www.svkatarina.hr

Specialized for healthy life.





The Tenth ISABS Conference on Forensic and Anthropologic Genetics and Mayo Clinic Lectures in Individualized Medicine

St. Catherine's Hospital together with Mayo Clinic and the international Society for Applied Biological Sciences are organizing The Tenth ISABS Conference on Forensic and Anthropologic Genetics and Mayo Clinic Lectures in Individualized Medicine" which is considered to be one of the most important scientific events in the biomedicine in 2017. The conference topics include: personalized and regenerative medicine, pharmacogenetics, molecular diagnostics, stem cell therapy, etc. More than 50 invited speakers (including 3 Nobel prize laureates) as well as 500 participants from more than 40 countries will attend the Conference (www.isabs.hr).

Since the very beginning, our goal has been to build trust and to provide the best, most advanced care to all of our patients. We are a European center of excellence for advanced diagnostics, orthopedics, spine surgery and pain treatment as well as the market leader in sports medicine. Our concept is simple, it includes integral health care where experts in their field take a multi disciplinary approach using the newest equipment and the latest treatment options to treat our patients in one place. In addition, we are focused on "Patient-Centered Medicine", a form of practice that seeks to focus medical attention on the patient's needs. In order to achieve that goal, we carefully work on care processes, on improving the service process as well as on repositioning care programs aimed at local, regional and international patients. We constantly strive to improve our customer service as well as to invest in education, innovation and new technology. We believe that the driving force of our success is the total commitment and passion we put into everything we do. One thing however, is for sure; our employees are our most important asset, and they make us a market leader.

PATIENT-CENTERED MEDICINE

The defining characteristic of St. Catherine's today is the ability to continually deliver great services in the medical field. For instance, St. Catherine's Hospital was among the few European institutions that started with the applications of adipose-derived mesenchymal stem cells (MSC) in clinical practice, more precisely, to use MSC for cartilage repair. St. Catherine's orthopedic team, for the first time in the region, made a new medical alternative: the meniscal transplant, an hour-long, outpatient, arthroscopic procedure that uses donor tissue to replace damaged meniscus, which can dramatically slow the onset of arthritis. In addition to meniscal transplant, as of recently, we are also successful in applying a new biological treatment: meniscus replacement with the synthetic implant. Furthermore, we are

in the process of integrating pharmacogenetics testing into the clinical work. At the best of our knowledge, we are the hospital with the lowest percentage of infections (0.56%), in comparison with any other hospital in the South Eastern Europe. Essentially, all those things make our growth of 30% year on year.

Numerous overseas patients



In the few short years since the hospital was established, our achievements have been outstanding. Not only are we the official hospital of the Croatian Olympic Committee, we are the official hospital of the Croatian Football Federation. Our forward-thinking vision and ever evolving practices have ensured that we have treated more than 200 top athletes in the past few years. Namely, every professional athlete's goal is to come back as soon as possible into full sport activities after an injury. We are extremely proud to say that we can offer that kind of healthcare as a center of excellence for sports medicine, regarding both the expert staff and the equipment we have.

Afterwards, because of our unique approach to the treatment, numerous worldwide patients have been either treated or diagnosed in our hospital, out of which some include: Garry Kasparov (former World Chess Champion), Marin Čilić (Winner of the US Open 2014), Aleksandr Viktorovich Khoroshilov (the first Russian male to win a World Cup Race (Schladming, 2015) since 1981) Gordan Giriček (NBA player: Memphis Grizzlies, Orlando Magic, Utah Jazz), Bojan Bogdanović (NBA player: Brooklyn Nets), Ivica Kostelić (former World Cup alpine ski racer and two-time Olympic gold medalist), Janica Kostelić (former

World Cup alpine ski racer and four-time Olympic gold medalist), Blanka Vlašić (a high jump indoor World Champion), Niko Kranjčar (football player: Queens Park Rangers and Croatian National Soccer Team), Maria Clara Salgado Rufino (member of Brazilian Volleyball Team), Mathieu Carle (Canadian Ice Hockey player), Ivano Balić (one of the best handball players of all time), Mirko Filipović (K-1 champion), Burak Yılmaz (Beijing Guoan, China and The Turkey National Football Team), Mario Mandžukić (Juventus, Italy and The Croatian National Football Team), Luka Modrić (Real Madrid, Spain and The Croatian National Football Team), Ivan Rakitić (Barcelona, Spain and The Croatian National Football Team), Ivica Olić (Wolfsburg, Germany and The Croatian National Football Team), Mateo Kovačić (Real Madrid, Spain and The Croatian National Football Team), Šime Vrsaljko (Atletico Madrid, Spain and The Croatian National Football Team), Stipe Pletikosa (Real Club Deportivo de La Coruña, and The Croatian National Football Team), Niko Kranjčar (Glasgow Rangers and The Croatian National Football Team), Andrej Kramarić (Hoffenheim 1899, Germany and The Croatian National Football Team), Dejan Lovren (Liverpool, England and The Croatian National Football Team), Alen Halilović (HSV and The Croatian National Football Team), Ibanez Luis Ezequiel (Trabzonspor, Turkey), Josip Pivarić (Dinamo, Zagreb, Croatia and The Croatian National Football Team), Tin Jedvaj (Bayer 04 Leverkusen, Germany and The Croatian National Football Team), Marko Pjaca (Juventus, Italy and The Croatian National Football Team), Nikola Kalinić (Fiorentina, Italy and The Croatian National Football Team), Marcelo Brozović (Internazionale Milano, Italy and The Croatian National Football Team) and dozens of others.